

CITY OF LONG BEACH

MULTI-SERVICE CENTER (MSC)

The MSC is operated by the City of Long Beach, Department of Health and Human Services, with 12 co-located nonprofit agencies. The MSC is designed to provide one-stop access to resources for individuals and families experiencing homelessness within the City of Long Beach. The MSC serves as the point of entry for homeless services city-wide, providing a wide range of services from basic amenities of shower, laundry, mail and message center, to street outreach, van shuttle, transportation, childcare, medical care, mental health services, substance abuse treatment, HIV/AIDS, integrated case management, and housing coordination. The MSC mission is to provide comprehensive supportive services to promote progress towards permanent housing, self-sufficiency, by creating a community where health, safety, and well-being are established.

Department of Health and Human Services

As lead operator of the MSC, the DHHS - Bureau of Human and Social Services staff provide Continuum of Care services including street outreach, intake reception, comprehensive assessment, supportive case management and housing coordination services. The MSC Coordinator ensures that all client services are well organized between DHHS staff and the collaborative partnering agencies.

COLLABORATIVE PARTNERS

Behavioral Health Services

Behavioral Health Services provides substance abuse and mental health treatment and education for men, women and youth, health education and home-based services for older adults, transitional housing, referral services and community outreach.

Beyond Shelter

Beyond Shelter provides families with permanent housing services, homeless prevention, and home-based case management using the Housing First methodology.

Catholic Charities

Catholic Charities provides street-outreach, case management services, and operates a family emergency shelter, located at the Villages at Cabrillo. Catholic Charities also oversees Project Achieve which is a 59-bed year round shelter for adult single men and women. Comprehensive case management is provided during the 60-90 day stay.

Children Today - The Play House

The Play House provides licensed child-care for up to 32 children between the ages of 6 weeks and 5 years while promoting daily structure, developmentally appropriate activities, nutritional meals, basic care, safety and security for children while parents work to regain family stability.

County of Los Angeles, Department of Public Social Services

The Department of Public Social Services provides an onsite eligibility worker once a month in order to assist in the screening of eligibility for county benefits. This helps streamline the referral process for the client and facilitates the process for receiving benefits.

Goodwill, Serving the People of Southern Los Angeles County

Goodwill provides employment preparation courses, life-skills training and job placement. Help Me Help You works in collaboration with Goodwill to provide financial literacy to clients.

Help Me Help You

Help Me Help You provides financial literacy classes that help individuals obtain practical knowledge and skills to assist them with making informed financial choices.

Mental Health America (MHA) – Homeless Assistance Program (HAP)

MHA provides street outreach, psychiatric evaluation, treatment and housing placement services for the chronically mentally ill population.

New Image Emergency Shelter

New Image Emergency Shelter provides street outreach, comprehensive case management, HIV services, rental and utility assistance (when available), and Project Stepping Stone a transitional housing program for homeless families.

Long Beach Memorial Hospital, The Children's Clinic

The Children's Clinic provides comprehensive healthcare for children and adults including; immunizations, well-child checkups, preventive health screenings, physicals, TB tests and acute care for childhood diseases, prescription medications and referrals.

PATH Ventures

PATH Ventures provides families with transitional housing and intensive supportive services.

US Veterans Initiative (US Vets) - Villages at Cabrillo

US Vets provides transitional and permanent housing, work reentry programs and a full-service employment center for homeless male and female veterans.

Long Beach Veterans Affairs Medical Center (VAMC)

VAMC provides street outreach, mental and physical health care for homeless veterans, a substance abuse treatment program located at the Villages at Cabrillo, and employment assistance and vocational rehabilitation programs at the Long Beach VA Medical Center.



City of Long Beach

Working Together to Serve

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